

## OUR COMMITMENT TO YOUR CARE

**At Palm Beach Periodontics, our mission is to provide the world-class care we would want for ourselves and our families.**

### OUR APPROACH:

Delivering excellent clinical results is just the beginning. We believe that a truly exceptional experience also includes a commitment to education, clear communication, and meaningful collaboration – all in an environment designed to help you feel confident, supported, and well cared for at every step of the way. These guiding principles reflect the standard of care we believe our patients deserve:

- **Thoughtful Education:** We take the time to explain your condition, your options, and what to expect so you can proceed with confidence in your recommended care.
- **Surgical Precision:** Every procedure is performed with careful planning, advanced technology, and attention to detail. Our patients deserve nothing less than the best.
- **Compassionate, Personalized Care:** We listen carefully, treat you with respect, and tailor every aspect of your care to what matters most to you.
- **Efficient, Patient-Centered Visits:** We value your time. Our goal is to make every visit smooth, well-organized, and focused – so you can feel cared for, not rushed.
- **True Collaboration:** Whether we are coordinating with your other dental providers or providing the support you need for optimal healing and at-home maintenance, we believe the best care happens through teamwork.

### WHAT WE ASK OF YOU:

Achieving long-term oral health is a team effort. To help us deliver optimal results, we ask for your partnership in the following ways:

- **Prioritize Your Appointments:** We ask that you respect our time as we respect yours. Advance notice of any changes allows us to deliver care efficiently and stay on schedule for all our patients.
- **Commit to Your Treatment Plan:** Once a plan is developed, we ask for your commitment to completing it as scheduled. Delays or interruptions can impact outcomes and may require changes to your treatment.
- **Excellent Home Care:** Daily brushing, flossing, and following our home care instructions is not optional – it is the foundation of long-term success.
- **Consistent Maintenance:** Without consistent professional cleanings after treatment, even the best surgical results will not last. This is an investment in your health, and we ask that you protect it by staying committed to your recall schedule.
- **Adhere to the Financial Agreement:** We will provide a clear explanation of costs and a payment timeline. In return, we kindly ask that financial responsibilities are addressed on time and that any questions are brought up before treatment begins.